

AFTERMARKET SUPPORT

As you would expect from the UK's leading manufacturer of truck mounted concrete mixer units, when it comes to supporting the product in the field our mantra is hard and steadfast. We strive for the 'pursuit of excellence'.

Customers can remain confident that they will receive unerring support from a resource that is designed to deliver the very highest standards in service, the ability to troubleshoot and give advice on the telephone. If necessary we can despatch during working hours an engineer from our main site to deal with any problems, however we also have access to a network of McPhee Service Agents throughout the UK who have vast experience in the maintenance and day to day running of Mixer units.

An extensive range of spare parts is held at the main site, and can be despatched on a next day specified delivery or uplifted. Our network of McPhee Service Agents also have a selection of spare parts available.

We consistently endeavour to improve the service we offer to our Mixer drivers, with this in mind we now offer all new mixer owners a Five Year Service/Warranty Contract.

Below is an outline of the key features of McPhee Bros. (Blantyre) Ltd Five-year service/warranty contract. Should you require any further information, please do not hesitate to contact us.

SERVICE/WARRANTY KEY FEATURES

THE OWNER DRIVER TO: -

- a) Pay McPhee Bros. (Blantyre) Ltd. An agreed monthly premium, for a period of sixty months.

- b) Make the concrete mixer available during normal working hours i.e. 8am to 6pm Monday to Friday (Saturday morning may be an option with prior agreement).
The service will take approximately one and a half hours.

- c) This Warranty is void if any payments are outstanding and/or if the Driver does not make his Mixer available for Service at the appropriate time.

McPHEE MIXERS TO: -

- a) Repair or replace any or all of the three items mentioned below, during the 5-Year period. Items namely, Concrete Mixer Gearbox, Hydraulic Pump and Hydraulic Motor.

- b) Service the gearbox and hydraulic system approximately one month after the mixer has been in service and at nine monthly intervals thereafter.

- c) Give a general appraisal of the mixer.

- d) Service the mixer on site.

McPhee Bros will not be responsible for damage caused by accidents, misuse or acid. McPhee Bros will not be liable for indirect, incidental or consequential cost or damages including loss of profit or revenue.